

Consumers are getting accustomed to new delivery experiences and services every day. To drive brand loyalty and a superior consumer experience, enterprises are offering multiple delivery options with different delivery speeds. There is immense pressure on dispatchers to plan routes effectively to accommodate different delivery preferences. Speed and accuracy are critical to ensure that drivers spend maximum time delivering and not driving.

# At a Glance

of dispatcher's time is spent on manual routing operations

of customers abandon orders due to delivery being too slow

### **Challenges**

- Eliminate delivery errors by streamlining dispatching
- Reduce time spent on manual routing operations
- Provide customers with multiple options and delivery windows
- Deliver the right orders to the right customers at the right time
- Ensure driver working hours are effectively utilized
- Deliver on-time even in areas where addresses are not standardized





### FarEye Route

Optimize your dispatch process with FarEye Route and save up to 30% of the time spent in manual dispatch operations. Plan routes and allocate orders effectively by factoring in constraints like vehicle capacity, traffic conditions, serviceable areas and hours, specific driver needs, and driver familiarity with the area. FarEye's geosmart technology converts non-standard addresses into smart codes and enables drivers to figure out delivery locations faster. Leverage Al-driven Smart Suggestions to make sure your drivers spend more time delivering and less time in administration, sorting or driving.



### **Route Modules**



#### Scheduled

Keep your scheduled deliveries intact while incorporating same-day orders to next-day deliveries through hybrid routing technology. Plan your routes by factoring a wide range of multiple constraints. Offer convenience, flexibility and choice to consumers without sacrificing driver productivity and operational costs.



#### **Optimize**

Effectively manage vehicle and driver capacities to meet on-time delivery SLAs. Optimize green fleet deliveries and reduce your fuel bills and delivery costs by reducing miles traveled.



## **About FarEye**

FarEye's Intelligent Delivery platform turns deliveries into a competitive advantage. Retail, e-commerce and third-party logistics companies use FarEye's unique combination of orchestration, real-time visibility, and branded customer experiences to simplify complex last mile delivery logistics. The FarEye platform allows businesses to increase consumer loyalty and satisfaction, reduce costs and improve operational efficiencies. FarEye has 150+ customers across 30 countries and five offices globally. FarEye, First Choice for Last Mile.