

Analyze

Comprehensive embedded analytics platform to turn your operational data into action

PRODUCT BROCHURE

Logistics has never been more complex than it is today. Both shippers and carriers today need faster deliveries, lower delivery costs, and complete visibility into their day-to-day operations to ensure profitability while providing superior customer experience. Data analytics can help manufacturers, carriers, and retailers to measure and act on inefficiencies and help reduce costs, control inventory, and improve customer experience.

Industry Statistics

- 81%** of supply chain professionals say analytics will be significant in reducing costs
- 73%** of supply chains experienced pressure to improve and expand their delivery capabilities
- 15%** Lower supply chains costs are reported by businesses with optimal supply chains

Challenge

- ✓ Lack of self-service & in-built analytics
- ✓ Lack of comprehensive visibility and inability to get to the root cause
- ✓ Limited visibility into operational KPIs and trends
- ✓ Lack of alerts & notifications based on historical data
- ✓ Identification & benchmarking KPIs to be able to improve and optimize
- ✓ Generating insights and process automation from big data



FarEye Analyze

FarEye's Analyze is a comprehensive analytics platform that helps collect, structure, store, monitor, measure, visualize, slice and dice immense amount of operational data and transform it into actionable business metrics. These metrics are your gateway to making data-driven decisions.

You can visualize over 60+ industry-standard key performance indicators (KPIs) and get all information through a single platform. Get an end-to-end view across the history of your operations to derive valuable insights into different parameters and several key business goals like operations, customer experience, routing, fleet, and process optimization. And, download granular reports on shipping performance, delivery performance, and fleet management. Get to the root cause through a systemic approach to uncovering insights.



Benefits

- ✓ Gain better quality data to help recognize opportunities and turn them into actions
- ✓ Access industry standard KPIs derived from complex analytical methods
- ✓ Improve customer experience and delivery performance through identification of improvement areas
- ✓ Improve predictability based on analyzing historical deliveries
- ✓ Refine and improve routing through detailed analysis around failures and inefficiencies
- ✓ Rank drivers based on a mix of customer feedback, SLA adherence, and total deliveries
- ✓ Measure and transform your operations using dynamic capacity benchmarking and utilisations

Analyze Features



Single Platform to See & Act

Visualize critical KPIs on dashboards and act on them using the same platform instead of juggling across different platforms for operations and analysis.



Improve Shipping Performance

Visualize shipment trends, monitor and manage first delivery and return rates, and monitor capacity utilization.



Improve Delivery Performance

Baseline on-time delivery performance, attempts per order, and customer satisfaction.



Get Milestone Visibility and Aging

Identify at-risk shipments and deep-dive into the root cause to identify at which stage the delay is and reduce order aging.



Improve Dispatch Performance:

Manage critical metrics, identify gaps between planned and actual deliveries.



Improve Fleet Management

Improve the productivity of your fleet by monitoring near real-time performance.



First Choice for Last Mile

About FarEye

FarEye's Delivery Management platform turns deliveries into a competitive advantage. Retail, e-commerce and third-party logistics companies use FarEye's unique combination of orchestration, real-time visibility, and branded customer experiences to simplify complex last-mile delivery logistics. The FarEye platform allows businesses to increase consumer loyalty and satisfaction, reduce costs and improve operational efficiencies. FarEye has 150+ customers across 30 countries and five offices globally. FarEye, First Choice for Last Mile.